



REPUBLIC OF THE PHILIPPINES
NATIONAL TELECOMMUNICATIONS COMMISSION
NTC Building, BIR Road, East Triangle, Diliman, Quezon City
Email: ntc@ntc.gov.ph; website: <http://www.ntc.gov.ph>

MEMORANDUM ORDER NO. 01-03-2020

TO: ALL GOVERNMENT AGENCIES, LOCAL GOVERNMENT UNITS, PUBLIC TELECOMMUNICATION ENTITIES (PTEs), INTERNET SERVICE PROVIDERS (ISPs), VALUE-ADDED SERVICE PROVIDERS (VASPs)

SUBJECT: IMPLEMENTATION OF ENHANCED COMMUNITY QUARANTINE OVER ENTIRE LUZON ISLAND INCLUDING METRO MANILA

DATE: 16 MARCH 2020

In compliance with the Memorandum from the Executive Secretary dated 16 March 2020 regarding "COMMUNITY QUARANTINE OVER THE ENTIRE LUZON AND FURTHER GUIDELINES FOR THE MANAGEMENT OF THE CORONAVIRUS DISEASE 2019 (COVID-19) SITUATION", telecommunications and its supporting infrastructures, will continue to play a critical role in government's efforts in managing the situation.

Paragraph 5 of the Memorandum provides:

"5. Only those private establishments providing basic necessities and such activities related to food and medicine production, i.e., public markets, supermarkets, groceries, convenience stores, hospitals, medical clinics, pharmacies and drug stores, food preparation and delivery services, water-refilling stations, manufacturing and processing plants of basic food products and medicines, banks, money transfer services, power, energy, water and telecommunications supplies and facilities, shall be open;

In all such open establishments, their respective managements shall ensure the adoption of a strict skeletal workforce to support operations, as well as all strict social distancing measures;"

Xxx

For purposes of the foregoing, transit to and from the above establishments anywhere within the area covered by the Enhanced Community Quarantine shall be allowed. Security personnel of the same establishments shall likewise be allowed to travel within the quarantine area;

7. xxx The movement of cargoes within, to and from the entire Luzon shall be unhampered. For this purpose, guidelines for the accompanying crew or personnel of transiting cargoes shall be formulated by the Department of Transportation; (emphasis supplied)



The following matters concerning the communications industry shall be enforced:

A. ON THE MOVEMENT OF TELECOMMUNICATION-RELATED GOODS

Importation, domestic transport and sale of telecommunications equipment, devices, and spare parts shall be allowed and remain unrestricted.

B. ON THE MOVEMENT OF TELECOMMUNICATION PERSONNEL

All telecommunication-related work force (including those who perform indirect services such as the security, technical, sales and other support personnel as well as employees of third-party contractors doing sales, installation, maintenance and repair works and as certified by the PTE, ISP or VASP) shall present their company ID or supporting certification in order to be allowed to travel and perform the necessary work to ensure the unimpeded delivery of telecommunication services at anytime.

All telecommunication-related foreign service providers arriving from restricted countries; such as but not limited to, foreign construction workers, technical field advisors, technical experts from the original equipment manufacturer shall be allowed entry into the country, provided they comply with ANY OF THE FOLLOWING four public health precautions-

- a. Present a medical certificate issued by a medical authority deemed competent by the DOH confirming that they have tested negative for COVID-19 no later than 48 hours before entry;
- b. Present a medical certificate issued by a medical authority deemed competent by the DOH confirming the person has completed a 14-day quarantine immediately before traveling to the Philippines;
- c. Complete a 14-day quarantine to be performed at a government facility upon arrival here in the Philippines before joining the workforce; or
- d. Complete a 14-day quarantine to be performed at a privately-owned quarantine facility with the necessary government accreditation upon arrival here in the Philippines before joining the workforce.

C. ON THE MANAGEMENT OF PERMITS

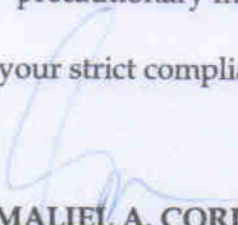
All subsisting permits, permits necessary to operate and maintain telecommunication facilities nationwide, shall automatically be renewed and shall continue to be valid sixty (60) days after the end of the government-imposed quarantine period. If required fees cannot be paid online or through banks, said fees shall be paid within sixty (60) days after the lifting of the quarantine period, without penalties or surcharges.



D. ADHERENCE TO HEALTH PRECAUTIONARY MEASURES

All personnel covered by this Memorandum shall adhere to the health precautionary measures as directed by the Department of Health.

For your strict compliance.


GAMALIEL A. CORDOBA
Commissioner

NOTED:


Secretary GREGORIO B. HONASAN II
Department of Information and
Communications Technology

