

Quality Objectives

To verify whether the QMS Policy is met, the following objectives are established and reviewed periodically during our Management Review Meetings:

- 1.To handle the organization's resources strategically through effective planning.
- 2.To ensure the implementation, compliance and effectiveness of its Quality Management System (QMS) in order to meet customer requirements.
- 3.To monitor adherence to objectives and its Key Performance Indicators (KPI) and performance measures on quality, efficiency and timeliness.
- 4.To make all personnel aware and its regulatory and statutory requirements by disseminating all issuances, memoranda, advisories and notices.
- 5.To facilitate the effective deployment and improvement of the QMS
- 6.To reduce the number of customer's complaints per year.
- 7.Ensure stakeholder compliance with legal and regulatory requirements.